



J.J. WALSH, D.M.D.

Dear Trident:

I just wanted to drop you a note to thank you for your help in getting my wife's veneer case back in a timely manner. They look great! Both my wife and I were very pleased.

Today seemed to be an exceptional day for both of us, as we seated three cases fabricated from Trident: a three unit bridge, cantilevered 4 unit porcelain to non-precious bridge and my wifes Empress veneers. The quality on all three cases was excellent. The adjustments were minimal, and all my patients were extremely happy.

My staff and I are proud of our association with Trident, as we know we are Getting the highest quality lab work for an extremely reasonable price. Trident is my lab of choice for all my needs, both fixed and removable cases.

From Captek to Empress to your Valplast partial dentures, the workmanship is excellent, and best of all, my satisfaction is guaranteed. In that rare instance when something doesn't fit well or meet my expectations, I return it to Trident, and the problem is corrected, no questions asked and with no additional fees.

In closing, I would like to again say thanks Trident for taking the time to work with my staff, solve our problems, and do whatever it takes to make sure that we're completely satisfied. It is obvious that at Trident your team goes the extra mile for us, and it certainly does not go unnoticed.

Sincerely,

A handwritten signature in black ink that reads "J.J. Walsh, DMD". The signature is written in a cursive style.

Dr. J.J. Walsh, DMD